



CHUCK e. FOCUS

Week 14 – April 6, 2018

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

	Restaurant	2017	2018	YOY
1.	Vancouver, BC #847	\$28,920	\$64,411	112.7%
2.	Sterling, VA #654	\$32,561	\$63,572	95.2%
3.	Manassas, VA #118	\$36,304	\$70,254	93.5%
4.	South Dade, FL #725	\$22,568	\$41,998	86.1%
5.	Fairfax, VA #084	\$38,128	\$67,222	76.3%
6.	Chicago, IL #063	\$51,959	\$91,118	75.4%
7.	Alexandria, VA #075	\$50,728	\$86,023	69.6%
8.	Hialeah, FL #424	\$50,728	\$86,023	66.5%
9.	Gaithersburg, VA #401	\$23,316	\$38,459	64.9%
10.	Herndon, VA #099	\$26,654	\$43,360	62.7%



CAST member SPOTLIGHT OF THE WEEK



southeast

Meet Karissa Rood, Cast Member in restaurant #368 Clarksville. Karissa has been a super star with Chuck E. Cheese for just over a year now and counting! Since day one, she has been an amazing Party Hostess. She receives constant praise from her party parents, fellow Cast Members, and Management team as well. She is the picture in the Chuck E. dictionary for "magic maker mentality". She was promoted to Party Planner in November of 2017, and has produced amazing results with our party sales, and is very proud of it. She does all this while maintaining high grades in her AP classes.



northeast

Meet Her Thao, Cast Member in restaurant #319 Green Bay. Her has been a super star with Chuck E. Cheese for 8 ½ years now and counting. He is one of the hardest working, yet friendliest Cast Members to work with. In the time he has been with CEC, he has managed to do all while keeping a smile on his face. He's just as quick at brightening our day as he is at a batch of dough. Her is not afraid of jumping to the FOH to help out either. He runs a flawless buffet and always quick to lend a helping hand, Green Bay wouldn't be the same without him.



a&b moments...

I am a frequent guest of Chuck E. Cheese in the Thousand Oaks location. We attend this location at least 2-3 times a week for my two sons. The environment in this restaurant is so different and the employees are so welcoming and happy in what their job is. That is why I'm ok with my children asking to go 2-3 times a week. I wanted to recognize the employee in the front of the door hand stamping, Anthony. Each time myself, my kids, and my sons father walk in he greets us with a smile, "hey, it's so nice to see you guys back! We are thankful for your family joining Chuck e. Cheese today!" He always has positive stuff to say to us and that's what makes us come back more frequently. My children get so happy to see him (the Chuck E. Cheese boy in the front) as they say. Another employee I want to recognize I didn't get his name, but he also is in front sometimes and he is a an outstanding Chuck E. Character. I have let the manager know at that location that no one else better plays Chuck E. like him! He truly shows he enjoys it! He's so kind and welcoming and gets so into what Chuck E. dances and moves, taking pictures with kids and they love him! We know when it's him under that suit of how well he plays Chuck E.. I'm so satisfied with the employees at this location. As a guest of 3 years, 2-3 days a week, I just want to say thank you Chuck E. Cheese Thousand Oaks, CA! You guys are doing great! Not to mention the food! Delicious and on time. Big thumbs up!

Western Region
Thousand Oaks, CA #320
RVP Jim Brawley
AD Steve Charlebois
Sr. GM Claudia Rivas
Cast member Anthony

anniversaries

15 YEARS

Annette Johnson ~ 081

10 YEARS

Eduardo Benitez ~ 059
Jasmin Cervantes ~ 446
Blanca Ayala ~ 849
Deidre Middlebrooks ~
Sr. Admin, Construction

5 YEARS

Penney Miars ~ 360
Jessica Saavedra ~ 393
Yenifer Turis ~ 586

I just wanted to share with you the excellent experience we had today. My son is on spring break and while we can't usually afford to play at your restaurant, he and I have both been setting aside money so we could spend some time playing games and having lunch. We really enjoyed the pizza and prizes. He said this was the best day of his life and can't wait to come back. While it could easily not be until next spring break, I just wanted to share with someone the excellent experience we had. The staff, food, and games/prizes were all excellent. Thank you!

Northeast Region
Tinley Park, IL #058
RVP Chris Kelly
AD Troy Watring
GM Sherri Stawinski

My husband and I took our son Logan to Chuck E. Cheese experience during the sensory friendly time. We were greeted with a smile. The check in personnel were friendly. Logan tried a game and it was loud. He was already wearing headphones to muffle the sound. A nice lady approached us and told us she could turn the machine down. We were so touched by her kindness! We will continue to come every month for the sensory friendly time. Thank you for giving our son a wonderful experience.

Southeast Region
Raleigh, NC #636
RVP Bill Eich
DM Hashem Saadat
GM Jessica James



PURCHASING

WOODBIDGE wine

Exciting News!

Woodbridge Wine is reducing their case size!

What does this mean for you?

You can manage your inventory more efficiently!

What you need to know:

- Go Glass wines now available in 24-count case
- Case contains perforated top making it easier to store and select wine as needed.
- Each go glass remains individually sealed

Please remember: When a glass of wine is sold, lid

MUST be removed and discarded

PRIOR to serving.

For further details and instructions, please refer to communication sent out from purchasing.

INTERNATIONAL



International is **GROWING!** Congratulations to the Costa Rica Dream Team on another Amazing Opening!



RISK
MANAGEMENT

RISK management

TIP OF THE WEEK:

Never climb on shelves; always use a ladder!



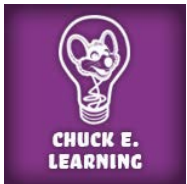
SUPER FAN FOCUS!



Chuck E. loved the party themed all for him! This birthday star traveled from Mexico just to have his party at Chuck E.!

(Team Seminary ~ Ft. Worth, TX #952)





RUBY Pin Earner



Boardman, OH #552 has got a secret weapon, and her name is Beth Downie! She is amazing at what she does, and loves it! With 16 years under her belt, she has mastered what she loves to do, making kids smile! Her loyal and faithful mentors, Denny Sanders and Rocco Ferreri could not be more proud of the accomplishments she has made. Beth loves more than anything laughing with her birthday stars, and being loud and silly with them. Making sure the parents have a stress free party is one of her top priorities.

~ Our hostess Beth was very amazing with our 10 children even though 8 of them are little and shy. She was very good with them they loved it they didn't want to go home. Thank you so much for making our children have an amazing fun time. ~

~ Beth, our party coordinator, did an amazing job. We had her for our party last year as well and somehow she managed to exceed our expectations yet again. ~

~ Beth is AWESOMESAUCE! ~



Congratulations to some of our newest TEAM2's ~ Newly validated in Vestal, NY!



SSP

COUNTDOWN TO LAUNCH: 3 DAYS



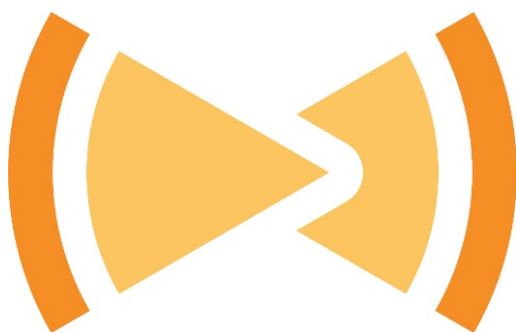
We are just 3 days away from the launch of the new Self Service Portal!

Some of the cool new features include:

- **More user friendly**
- **Peter Piper co-branding**
- **Capability to provide more detailed descriptions of issues**
- **More robust service catalog**

For more details, please refer to the email sent out by L&D!

GET MORE in 2018



118,336 verified sign ups!

Restaurant Contest continues through the end of the month

Reminder: Ask every guest if they are a More Cheese Rewards member. If not, assign a claim code!

CHUCK E. CHEESE'S



HOT JOBS

General Manager

108 ~ Redwood City, CA
355 ~ Valencia, CA
379 ~ Concord, CA
404 ~ San Jose Kooser, CA
405 ~ La Mesa, CA
429 ~ Granada Hills, CA
702 ~ Greeley, CO
865 ~ Ft. Collins, CO
954 ~ Wilmington, DE
611 ~ Norcross, GA
349 ~ Batavia, IL

323 ~ Flint, MI
564 ~ Horn Lake, MS
526 ~ Syracuse, NY
737 ~ Columbus, OH
660 ~ Portland, OR
537 ~ Monroeville, PA
860 ~ Sioux Falls, SD
970 ~ Memphis, TN
035 ~ Lewisville, TX
580 ~ Valley View, TX
338 ~ Burlington, WA

Tech Manager

108 ~ Redwood City, CA
321 ~ Newark, CA
363 ~ Hayward, CA
410 ~ Sacramento, CA
413 ~ Covina, CA
418 ~ Sun Valley, CA
465 ~ Torrance, CA
768 ~ Pinole, CA
784 ~ Vista, CA
467 ~ E. Hartford, CT

430 ~ Tampa Carolwood, FL
613 ~ Douglasville, GA
341 ~ Kokomo, IN
770 ~ Frederick, MD
525 ~ E. Hanover, NJ
516 ~ Hamburg, NY
840 ~ Amherst, NY
557 ~ Columbus, OH
844 ~ Mississauga, ON

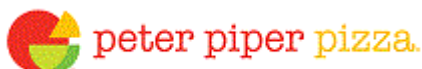
967 ~ Columbia, SC
970 ~ Memphis, TN
035 ~ Lewisville, TX
595 ~ Ft. Worth Hulen, TX
597 ~ Allen, TX
850 ~ West El Paso, TX
863 ~ N. McAllen, TX
056 ~ Richmond, VA
545 ~ Richmond, VA
972 ~ Roanoke, VA

District Management Positions

District Tech Manager
District Manager

Based in Harlingen, TX
Based in San Francisco, CA

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager
General Manager

Las Vegas, NV #1256
Mesquite, TX #1273
Glendale, AZ #1281

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions